

## **Benenden Hospital welcomes Employee Experience Officer to their team**

When you think of a career change what are the things that you consider? There are of course the usual things that spring to mind – salary, promotional prospects, flexible working, values of the organisation. But do you ever think about how your wellbeing will be supported by your employer?

We have recently welcomed our new Employee Experience Officer, Josephine Baker to Benenden Hospital.

Josephine says: “My background has always been in employee engagement. Before I joined Benenden Hospital, I was the Learning and Experience Advisor at IC24, which is a healthcare organisation of over 1,000 employees. They manage the NHS 111 contact centres.

Josephine continued: “My role as an Employee Experience Officer here at Benenden Hospital has been designed to identify and deliver key projects and initiatives that champion and support our employees. It puts them at the centre of everything we do and our processes in health wellbeing, learning and development, leadership, engagement and talent optimisation, seek to create the best possible overall employee experience.

“The role is designed to champion great employee experience which is critical to meeting our organisational objectives. We want to provide as healthy an environment as we can, so that our people can thrive, through supporting their physical, psychological, social and financial health.

Benenden Hospital is one of only 41 organisations in the UK that have been accredited the ‘we invest in wellbeing award’ from the organisation Investors in People. We achieved silver following a global pandemic, and the award says it all – Benenden really does invest in its people’s wellbeing.

Josephine said: “There is a lovely and supportive culture, it’s reflective of our core values of being caring, connected, brave and smart. Our people see the hospital community as a family, and it’s really lovely to be a part of that environment.”

At Benenden Hospital we're very proud of our employees, who work so hard to enable a safe, comfortable, patient-focused environment for those in our care. We put patients at the heart of everything we do. We attract kind, compassionate and talented people to our modern private hospital, which has been rated as Outstanding by the Care Quality Commission (CQC).

If you are interested in career opportunities at our CQC Outstanding hospital based in the

heart of Kent, visit our [careers](#) website page.

If you wish to apply for a position, please send your cover letter and CV to [kentcareers@benenden.org.uk](mailto:kentcareers@benenden.org.uk).

On 26 February, we will be hosting an in person clinic recruitment event. To find out more about the event and to register, please visit our [website](#).