

PRESS RELEASE
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Benenden Hospital's endoscopy unit awarded JAG accreditation for exceptional standards of patient care

Benenden, Kent – Benenden Hospital is proud to announce that it has once again been awarded JAG accreditation by The Royal College of Physicians for providing high quality care to gastroenterology patients.

The accreditation assures patients that units meet a stringent set of standards in their clinical practice and measure up to exacting national professional standards in safety, staffing, governance, policies and environment.

The endoscopy department at the CQC-rated Outstanding private hospital received the prestigious award following a rigorous on-site assessment by the Joint Advisory Group (JAG), an independent regulatory body which assesses all endoscopy suites at hospitals. Accreditation assessments take place every five years, with annual reviews to ensure standards are maintained.

The assessment highlighted excellent achievement in the following areas:

- Excellent and supportive nursing leadership structure
- Positive feedback obtained from patient interviews. Patients spoke of the friendliness, professionalism and compassion of staff
- The facilities, great patient pathway and excellent environment, with attention to detail along the route
- High level of engagement with the service and for overseeing the safety, quality and effectiveness of endoscopy provided
- In-depth ownership of patients from their outpatient clinic through patient choice for booking their endoscopy appointments

Claire Harley, Director of Patient Services, said: "This reaccreditation is a reflection of the fantastic teamwork of our endoscopy department and their dedication to delivering outstanding patient care.

"They have worked incredibly hard to achieve this accolade and it provides a real note of assurance to patients that our unit meets the high standards expected by JAG."

About Benenden Hospital

Opened in 1907, Benenden Hospital is an independent hospital with charitable status, providing first-class treatment for a wide range of specialities.

The only private hospital in Kent to be rated Outstanding by the Care Quality Commission (CQC), it offers a wide range of healthcare consultations, treatments and diagnostic services to self-pay patients, [Benenden Health](#) members and those with private health insurance. It also offers some services to NHS patients via the e-referral system.

Providing the highest standards of patient care for over 100 years, the hospital offers fast access to over 250 treatments from highly experienced consultants, supported by dedicated clinicians and specialist teams, in calm and comfortable, modern surroundings.

<https://www.benendenhospital.org.uk/>

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<p>Media contact: Philip Orrell PR & Communications Manager philip.orrell@benenden.org.uk 07720 735934</p>	